

AGENDA

Committee

CORPORATE PARENTING ADVISORY COMMITTEE

Date and Time
of Meeting

WEDNESDAY, 11 FEBRUARY 2015, 11.00 AM

Venue

COMMITTEE ROOM 1 - COUNTY HALL

Membership

Councillor Lent (Chair)
Councillors De'Ath, Evans, Goddard, Joyce, Magill, Sanders and White

1 Apologies for Absence

To receive apologies for absence.

2 Minutes *(Pages 1 - 6)*

To approve as a correct record the minutes of the meeting held on 17 December 2014.

3 Advocacy Report - National Youth Advocacy Service *(Pages 7 - 16)*

(a) Presentation from Elly Jones, Project Leader from National Youth Advocacy Service.

(b) Questions from the Committee.

4 Children's Services - Complaints and Compliments Report *(Pages 17 - 22)*

Bethan Davis, Complaints Officer will be in attendance to respond to any questions.

5 Child and Adolescent Mental Health Service and Children Services *(Pages 23 - 34)*

(a) Rose Whittle, Head of Operations & Delivery Community Child Health Directorate Cardiff & Vale University Health Board, to present an update on CAMHS.

(b) Questions from the Committee.

6 Looked After Children Trainee Programme

(a) Debbie Martin Jones, Operational Manager Looked After Children to present.

(b) Questions from the Committee.

7 Payment by Results - New Provider Update *(Pages 35 - 46)*

(a) Presentation from Angela Bourge, Operational Manager Resources &

Commissioning and Bethan Jones, Category Manager, Commissioning.

(b) Questions from the Committee.

8 Regulation 32 Report *(Pages 47 - 68)*

This item is not for publication by virtue of Paragraph 12 of Part 4 of Schedule 12A of the Local Government Act 1972 as amended and pursuant to paragraph 21 of Part 5 of Schedule 12A.

Debbie Martin Jones, Operational Manager Looked After Children will be in attendance to respond to Members questions.

9 Education Matters

Carol Jones, Assistant Director Education will attend for Education related matters.

10 Programme of Member Visits

11 Next Steps Forward Plan *(Pages 69 - 70)*

12 Date of next meeting

The next meeting is scheduled for Wednesday 22 April 2015 at 2.00pm in Committee Room 4.

Marie Rosenthal

County Clerk & Monitoring Officer

Date: 4 February 2015

Contact: Andrea Redmond, email: A.Redmond@cardiff.gov.uk, Tel: 02920 872434

CORPORATE PARENTING ADVISORY COMMITTEE

17 DECEMBER 2014

Present Councillor Susan Lent, Deputy Leader, Cabinet Member Early Years, Children and Families, (Chairperson);
Councillors Jonathan Evans; Heather Joyce; Eleanor Sanders and Susan White

Also: Tony Young (Director of Children's Services); Debbie Martin Jones (Operational Manager Looked After Children); Marie Rosenthal – County Clerk and Monitoring Officer; Gillian James (Achievement Leader, Closing the Gaps, Education); Bethan Davis (Complaints Manager, Children's Services) and Karen Wilkinson (CPAC Panel Administrator)

1 : APOLOGIES

Apologies were received from Councillor Julia Magill – Cabinet Member Education & Skills; Councillor Daniel De'Ath – Cabinet Member Safety, Engagement & Democracy; and Councillor Susan Goddard

2 : MEMBERSHIP

The Council at its meetings on 23 October and 27 November 2014 appointed Councillors McEvoy and White as Members of the Corporate Parenting Advisory Committee.

The Chair welcomed Councillor Susan White to her first meeting.

The Chair advised that unfortunately Councillor McEvoy was unable to commit to attending day time meetings and would not be taking up his place on the Committee. There remained therefore one Opposition Party (Liberal Democrat) vacancy on the Committee.

3 : MINUTES

RESOLVED – That the minutes of the meeting of the Corporate Parenting Advisory Committee on 8 October 2014 were approved as a correct record.

4 : COMPLAINTS AND COMPLIMENTS

Bethan Davis Complaints Officer Children's Services was in attendance to present the Social Services Representations and Complaints Annual Report April 13-March 14.

The Committee received a presentation on Managing Social Services Complaints proposal to amalgamate Adults and Childrens into a single complaints function and on the Quarterly Complaints Reporting process. The Officer explained that she had worked in Child Protection for 30 years giving her the necessary background to meet with complainants and address issues and explained the Complaints process, from Stage 1 – 2. She also mentioned the proposal to amalgamate Adults and Childrens complaints into

a single function. The Director of Children's Services, Tony Young added that these proposals would give a stronger handle on complaints, giving more capacity. There were staffing issues that need to be addressed ensuring staff are on the correct grade but it has been agreed in principal. In addition the Director advised that there was also an Ombudsman enquiry ongoing regarding an adoption case and a report was expected in April on this.

The Officer explained that she also records compliments about the service and processes Subject Access to Records requests (SAR's) where people can request their own information data files held when they were in the Authority's care.

Members were invited to ask questions and Councillor Sanders began by making reference to the Annual report Section 11 'Learning from Complaints' and asked what is the learning process and feedback loop? An action plan is agreed with relevant managers, information is gathered and preventing that kind of situation and ensuring it can't happen again is key. Councillor Evans made ref to section 9.1 Analysis of Complaints that the increase in complaints for this period could also be seen as being deterioration in service. Are there measures of service user satisfaction in place? Director Children's Services, Tony Young pondered are complaints about the service a good or bad thing? He believed that it was a good thing if it results in service improvements. If there are recurring patterns in complaints or a theme around a particular team or service changes would be made, but he acknowledged that transparency could be improved around communicating them. Discussion followed regarding Councillor and MP Enquiries and moved on to capturing Compliments about the service. Councillor Lent Deputy Leader & Chair asked how many complaints regarding children with disabilities and was advised that there had been three in total and provided the detail surrounding each. County Clerk and Monitoring Officer, Marie Rosenthal mentioned that previously in Capital Times there has been a feature on "A Day in the life of..." particular officers to share understanding of that role. It was suggested that perhaps this could be arranged with the Press Office with the Officer which she was in agreement with.

Councillor Susan Lent Deputy Leader & Chair thanked the Director and Officer for attending and for her presentation today.

5 : _REGULATION 32 REPORT - Crosslands Childrens Home

This item is not for publication by virtue of paragraph 12 of Part 4 of Schedule 12A of the Local Government Act 1972 as amended and pursuant to Paragraph 21 of part 5 of schedule 12A. It was RESOLVED that the public be excluded for consideration of this item.

Debbie Martin-Jones Operational Manager Looked After Children was in attendance to present this item.

The meeting was "closed" to review this confidential information regarding residents at the Children's home.

6 : PERFORMANCE OF LOOKED AFTER CHILDREN IN CARDIFF

Gillian James, Achievement & Partnerships Team Leader was in attendance to present this report of the Director of Education and Lifelong Learning. The Officer explained that she began in post in September 2014 and was keen to account that the way the data is extracted is not consistent. Discussion followed regarding the concept of a virtual school and tracking progress on a termly basis. The officer detailed the Multi Agency Group meetings that take place where issues like Looking at Barriers to progress, standards should improve performance and journey of LAC. It was explained that at the next meeting we are determined to return with more specific data to report on. The PEP plan document has been redesigned and briefing sessions planned on this.

Director Children's Services Tony Young went on to detail that recently joint management meetings have taken place between Children's Services and Education and there is a real sense of common agenda and shared work. Supporting LAC to do well academically and otherwise, encouraged better place. The Committee Members made observations that the report was quite difficult to understand, the format layout and abbreviations. The acronyms need to be either explained or left out.

Gillian James agreed to feed this back to make changes to the 2016 data. It would be useful to see the performance of LAC. It was agreed that Gillian would send Karen Wilkinson, Committee Administrator, the Cardiff averages to distribute to the Committee.

Councillor White asked have we asked the children themselves what they think they could improve on for example could the Bright Sparks achievers talk to other children and young people to inspire others. Debbie Martin-Jones mentioned peer mentoring to the Committee and how this could be formalised and acknowledged that there are many inspiring young people. Tony Young went to respond to Councillor White's view by saying the performance of LAC include the results by that child and their schooling but also about how we work supporting them in the care system. What may be useful is an insight into a child's journey in school, a rounded and balanced report which integrates data and insight into young people. Gillian suggested that this piece of work could be tabled at a joint management meeting for Children's Services and Education. Councillor Evans went on to say that for him the idea of a virtual school presents problems as if the child has to move school twice in one year, tracking their individual progress can be tricky. He asked when did the officer think she would be able to present the data in a usable form? The officer confirmed by the next school year in Sept 2015 it should be in place. It's a very difficult piece of work but no reason to delay it and there is a focus group committed to delivering on this. Discussion followed around attendance of LAC and Debbie Martin-Jones commented that as a result of attendance being focused on, the attendance of LAC in some Primary schools in Cardiff is better than for non LAC. Debbie went on to explain about the schedule of visits set up with schools how they support LAC. Councillor Lent Deputy Leader and Chair asked are the exclusion rates as high now in Cardiff as they were? Debbie responded by informing the Committee that a LAC has not been permanently excluded for 3 years. Gillian offered to bring Fixed Term data to the next meeting to further quantify on these matters.

RESOLVED - That Gillian James, Achievement & Partnerships Team Leader, Education and Lifelong Learning send Karen Wilkinson average performance data for distribution to the Committee and to bring Fixed term data to the next Committee meeting in Feb 2015.

7 : COMMITTEE MEMBERS INDUCTION PROGRAMME

Councillor Lent Deputy Leader and Chair stated that it's important that all members of the Committee have an induction. Director of Children's Services, Tony Young advised the Committee that an initial Workshop would cover the initial training where Members would expect to focus on documents such as If this Were My Child; case material is to be examined; discuss the role of the Members as Corporate Parents and particularly championing role and particularly an opportunity for Members to sponsor all different types of roles. Members discussed ideas such as a visit to Crosslands; meeting with the new advocacy providers; engagement with young people; shadowing and visiting front line teams to get a feel and appreciation; sponsoring Member development beyond the boundaries of the Committee.

Marie Rosenthal advised that the Committee was obliged to report to Cabinet twice a year and to full Council and this would be a very good opportunity to cover this. Discussion followed regarding using the time slot for the next meeting in Feb to hold the workshop, or to run the meeting as normal then follow on the afternoon with the Workshop or if this would be too laborious in one day for all members. Councillor Lent Deputy Leader and Chair was keen to proceed as soon as possible.

RESOLVED - That the Director Children's Services, Tony Young and Councillor Susan Lent Deputy Leader & Chair to have a conversation off line and put proposals forward.

8 : LISTENING EVENT – LOOKED AFTER CHILDREN MARCH 2014. Cabinet Response to a Report of the Children and Young People Scrutiny Committee

The Committee noted that the recommendations were accepted by Cabinet. Councillor Evans and Councillor Lent Deputy Leader and Chair both attended this event and commented how good it was and discussion around more workshops like that and other ways of involving young children. The Director of Children's Services, Tony Young stated that this has got to be a key part of the Committees programme and that the ownership should stem from this Committee consistently and not be a burdenschap on young people. Marie Rosenthal added that as soon the Committee would be reporting into Council an annual report would be required featuring this. Debbie Martin-Jones added that a group of handpicked children could be brought along and questions such as what did you have or not have to get you where you are.

RESOLVED – That a specific agenda item be scheduled for a future meeting. It could be combined with a presentation from NYAS – National Youth Advisory Service who facilitated these previous events.

9 : NEXT STEPS

Members considered the Committee's work programme and proposed agenda for future meetings.

It was suggested to add Advocacy Report on NYAS to February meeting plan.

Marie Rosenthal suggested at April's meeting a discussion around the Committees Annual Report and format so that it could go before the July Council. In addition the importance of developing a Protocol for Members on Child Protection matters.

Councillor Evans suggested Profile of LAC and journey of Looked after population. We have an interest as a committee in who enters the system, and whether we got prevention and support right. Tony Young suggested that the recently commissioned Cordis Bright report could be presented to the Committee.

Councillor Sanders suggested an anti trafficking enquiry report as a protocol to be informed by Education and LAC linking together.

Tony Young agreed it was a great idea when a proposal to create a film to be presented to Council about this is where the Committee intends to travel with this, a short video with snatches of conversations.

It was noted that Carol Jones the newly appointed Assistant Director would be in attendance regularly to be the senior representative from Education.

10 : DATES OF FUTURE MEETINGS

The following dates and times were confirmed

11 Feb 2015 at 11am in Committee Room 4

22 April 2015 at 2.pm in Committee Room 4

16 June 2015 at 2.30pm in Committee Room 4.

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Presenter

- ❖ Emma Phipps Magill – Service Manager
- ❖ Elly Jones – project Leader



giving a voice to
children, young people
and vulnerable adults

rhoi llais i blant,
pobl ifanc ac oedolion
agored i niwed

Introduction

NYAS mission statement: “A society where every child, young person or vulnerable adult's voice is heard and their rights are respected and where they can achieve their potential”

Page 8

1. Over 30 years experience of advocacy and children's rights, providing advocacy, Independent visitors and legal services
2. Leading advocacy provider in England and Wales

Project criteria

Advocacy

- Age 0-24
- LAC
- Children in Need , including child protection
- Care Leavers up to 21, Or 25 if in education or training

Independent visiting

- 7-16
- I.V Regulations - Paragraph 17 of Schedule 2 to the Children Act 1989 (as amended by CYP Act 2008)

How we will deliver an Advocacy service

Responsive service

- Choice and child led
- Case allocation within 24 hours
- visited 72 hours and no waiting lists
- Cardiff contracted team plus pool of sessionals in Wales/England.
Targeted recruitment for sessionals in Cardiff.
- RVA , monthly visits to Crosslands Children's Home

Recruitment and selection

- Child care qualification/experience, Training OCN level 3, workbook, mentoring

Promotion of service

- Children and young people, parents, carers, social work teams, IRO ,complaints Officer corporate parents, MEIC, Forums, youth groups and partners

Outcome: Children and young people will feel helped and supported to take part in decisions that effect their lives through a good quality service.

Ways of referring or contacting NYAS

Reaching **NYAS** is easy...



...online, via Facebook,
Chat or Twitter

CUL8R:)

...by text



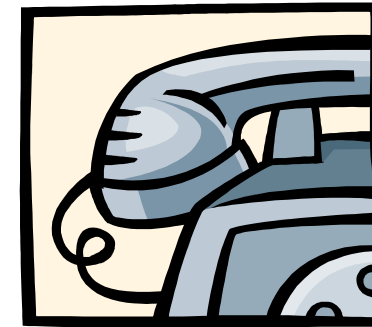
...by e-mail



...by free post



...through partnership
working



...by free phone
7 days a week

Outcome: Children and young people will feel respected, will feel that they matter and they are treated as individuals.

Independent Visiting

Responsive Service

- NYAS will respond within 3 days, visit within 10 days, match within 3 months. Our in house target is 15 days for match. Led by child/young person
- 3 months initial monitoring
- Annual review

Recruitment and selection

- Respond to local need. Diverse background, Value based interviewing, qualification through accredited IV training

Quality Assurance

- Supervision, best practice meetings, National IV quarterly meetings, virtual reference group online support – provide information on policies/procedures
- Compliment care plan
- Exit strategy

Outcome: Children and young people will experience a reduction in the feels of isolation through the support of good quality independent visiting service.

Quality assurance & outcomes

- 1) Prism (Electronic case recording system)
- 2) All Contractual Evaluation Report
- 3) Supervision & Support
- 4) Results Based Accountability

Outcome: Children and young people have their privacy and confidences respected and kept safe.

Participation

NYAS have achieved the National Participation Kite mark Award

- LAC Newsletter Group
- Recruitment NYAS/ Children's Services
- Consultation regarding key legislation on children's rights (UNCRC)
- Events & presentations – Urdd & National Eisteddfod
- Young people represent YPMEGA
- Peer advocacy

Outcome: Children and young people will be involved in the design, planning and delivery of the advocacy service.

Added Value

- Legal rights service; access to children's rights lawyers.
- Only accredited advocacy training provider in Wales – City & Guilds, OCN, NVQ
- Voluntary income
- Disability Development Worker/Disability Advocate Cardiff
- Social work student placement opportunities
- National Model to meet out of county placements
- Strategic presence in Wales
- Outcomes Framework
- Capacity for additional funded research
- Corporate Parenting panel.

Young Person

“The help was amazing from NYAS, they help you put your feelings out to everybody and tell them what you need to do to change. They will help you and explain to you about what you need to know.

The service was amazing.”



Social Worker

“Having you involved has provided a deeper insight into the child's wishes and has supported me in the care planning for the child. NYAS really enhances practice.”

CORPORATE PARENTING
ADVISORY
COMMITTEE

11th February 2015

**CARDIFF CHILDREN'S
SERVICES COMPLAINTS &
ACCESS TO RECORDS**

OCT 14 – Dec 14

Children's Services

OCT – DEC 2014

Informal Complaints

Total Number = 48

Informal Complaints made by

Parents/adults = 42

Concluded = 36

Informal Complaints made by

Children/advocates = 6

Concluded = 5

Received via Corporate Scheme

=

Formal Complaints (Stage 2)

Total Number = 1

Representations =

Compliments = 18

MP/AM enquiries

Total number =

Councillor enquiries

Total number =

ACCESS TO RECORDS

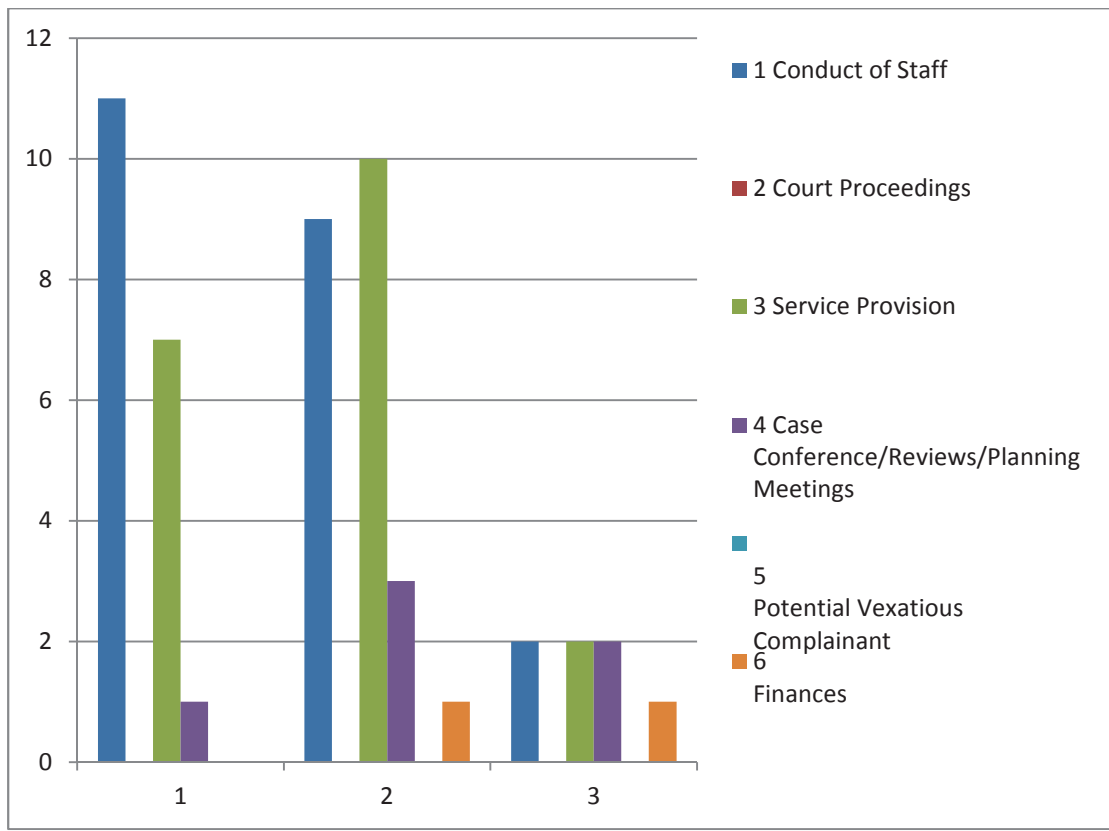
Oct – Dec

ATR's Opened = 45

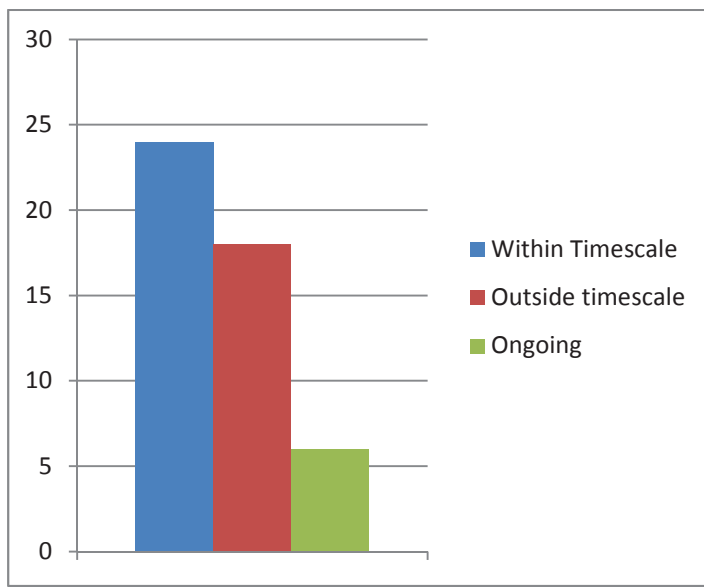
ATR's Closed = 22

Children and Young People

Information for 1st October – 31st December 2014



TIMESCALES



Informal complaints made by Parents/Adults/Children Total = 48

Details of complaint	Outcome of complaint	Service area	Team	Complaint source	Date rec'd	Code of outcome
Meet with Advocate and children aged 8 + 10 years. Complaint about social work involvement and request for change of Social Worker	Team Manager, Complaints Officer and Parents meet in the family home. Children Services concerns expressed in an age appropriate way and change of Social Worker granted (Children could not relate to previous social worker)	Child in need/Child Protection	CIN Team 3	Advocate	24/10/14	

There was 6 **Informal complaint made by Children/Young People/Advocates** in this quarters (to date) which were resolved. 1 is recent and outstanding.

Complaints manager met 6 children/young people.

Details of complaint	Outcome of complaint	Service area	Team	Complaint source	Date rec'd	Code of outcome
Previously looked after young person along with Advocate expressed concerns about contact arrangements, with her daughter who is being "looked After"	Met Young Person who shared with Advocate contents of her concerns. Liaised and negotiated new contact arrangements encompassing parental with but ensuring the child's safety	Looked after children	CIN Team 2	Young Person (age 19 years)	28/01/15	

There were no **Informal Complaints** received through Corporate Scheme for this quarter.

There was 1 **Formal complaints** received during this quarter.

There was 1 **Representation** received from parents/adults during this quarter.

Details of representation	Outcome of representation	Service area	Team	Source	Date rec'd	Code of outcome

Compliments Total = 18

From 1st Oct - 31st Dec 2014, Children's Services have received 18 Compliments in relation to Social Workers, Contact Officers and an Independent Chair.

Name of Staff Member	Nature of Compliment	Team	Area	Date Received
Ceri O'Dare Social Worker	DI Noel Harris from Public Protection department complimented Ceri in relation to 2 High Risk missing children. She assisted the Police and pulled out all the stops, contacting individuals and identifying persons and possible location on where the children could be. Due to this the children's safe recovery was assured.	Leaving Care Team	Suffolk House	18/12/14

There were frequent **Local Councillor Enquiries** received for this quarter, most relating to ongoing Stage 2 Complaints.

There were 2 enquiries received by MP's this quarter.

Analysis of customer feedback Questionnaires

Approximately 45% Complainants contacted the Complaints Manager to provide thanks and positive feedback been provided.

Bethan Davis
Complaints & Access to Records Office

CHILD AND ADOLESCENT MENTAL HEALTH SERVICES

Rose Whittle – C&V UHB
Children's services

Background

- Welsh Government published 'Together for Mental Health' October 2012, (All age and replacing previous age specific guidance).
- Childhood mental health problems are common. 1 in 10 children having a diagnosable emotional mental health problem. The level of emotional mental health problems in our young population is increasing.
- The main increase has not been in severe functional illness but the recognition of stress, anxiety, depression and behavioural issues including risk taking which may develop into enduring problems.
- Support required is complicated by the need for a multiagency approach, local authority services, third sector, carers and families. Education, parenting services as well as health all have a vital role to play.

Current Cardiff and Vale Services

- CAMHs services for our children and young people provided by Managed Clinical Network hosted by Cwm Taf Health Board. They link closely with child health and adult mental health services, provided by Cardiff and Vale UHB.
- Network provides
 - Primary Mental Health Services,
 - Community CAMHS Services
 - Community Intensive Treatment Team (CITT)
 - In –patient Tier 4 Services to 5 HB – as above and HDHB, ABHB and lower Powys
 - FACT – Forensic Adolescent Consultation Team - All Wales

Drivers For change

- Small service with increasing demand
- Health Inspection Wales and Welsh Audit Office Reports on CAMHS
- Children and Young People Committee review
- Ministerial questions and concerns
- Complaints from referrers and agencies about delays, referral not accepted, lack of services
- Increase in admissions via Accident & Emergency
- Lack of Support to specific groups with Mental Health problems but no functional mental illness, e.g. Looked After Children, Youth Offending Services, Difficult Behaviour

Cardiff and Vale CAMHS Programme

- In October 2013 the UHB commenced a work programme to agree a sustainable service model for emotional and mental health services.
- Complex issue with multiple perspectives on need and service
- Every partner had a different expectation and perception of what CAMHS and each other should provide
- Workshop in January 2014, identified 5 key areas of work to be taken forwards

5 Key areas of work

- Primary Care
- Management of Risky Behaviour
- Specialist NHS CAMHS
- Links to Specialist services commissioned WHSCC on behalf of all Health Boards
- User Engagement

Primary Mental Health Support

- Current Situation -two services providing different functions

Primary Mental Health Team (CAMHS original model)

Part 1 Team (Mental Health Measure)

- Result - confusion from referrers

- Programme Aim

–One integrated service combining both functions

–Clear referral pathway

Risky Behaviour

- Everyone's Business, not just Specialist CAMHS
- Young people 'bounce around the system and don't get the help they need
- Programme Aim
 - Development and implementation of a multidisciplinary / multiagency response to support those children and young people where a professional judges they need urgent assessment and support. This includes those with risky behaviour who today are likely to present at the Emergency Unit. These young people require:
 - Mental health assessment /risk assessment
 - A place of safety
 - A multidisciplinary strategy meeting
 - A risk management plan (including support package)

Specialist NHS CAMHS

- Provide to Children with an identified psychiatric disorder
 - Depression
 - Psychosis
 - Obsessional compulsive disorder
 - ADHD
 - Tourettes
 - Autistic Spectrum Disorders
 - Anxiety Disorders
 - Psychosomatic disorders
 - PTSD
 - Deliberate Self Harm
- Programme Aim
 - A clear commissioned service specification for our population

Specialist CAMHS – WHSCC Tier 4

- Inpatient unit (tertiary service) Wales based at Ty Lliardiard , POW
 - Built for 2 wards – 14 beds and 5 beds
 - Currently staffed as 14 beds – 1 ward open only
 - Discharge liaison service
- Programme Aim, to work with WHSCC to commission and secure necessary services to meet the needs of our population

Service User Engagement

- Commissioning to be informed by what Young People tell us
- Working with 3rd Sector partners to run focus groups
- Working through partners to access young people they are working with to gather feedback

- Thank You
- Any Questions

Corporate Parenting Advisory Committee

Payment by Results Contract



This presentation will cover:

- Background Information
- The Procurement Process
- Referral Process & Young Person's Pathway
- The Enhanced Fostering Service Model
- Outcomes
- Implementation timetable

Background

- The Cabinet agreed at its Business Meeting in December 2012, to the overarching approach of carrying out a feasibility study into the use of SIBs with a focus on Looked After Children and for Children's Services to undertake a procurement to appoint an organisation to undertake such a feasibility study.
- An organisation called ATQ was awarded the contract and completed the feasibility study in June 2013.
- Approval was given by Cabinet in December 2013 to Commission a SIB/Payment by Results (PbRs) service for LAC. Subsequent approval has been given by the Director of Children's Services for the Contract Notice to be issued and agreement given to the procurement approach to secure a Payment by Results arrangement.



The Procurement Process (1)

An innovative procurement and contract approach to this tender was resource intensive.

- An OJEU Contract Notice (Ref: 2014/S 165-295080) was published on 27/08/2014
- Pre-Qualification Questionnaires were received.
- An evaluation was carried out on the provider's Capability and Capacity to provide the Enhanced Foster Care service. The evaluation focused on the financial history of the organisation as well as their past experience of delivering similar services.
- Interested providers exceeded (by some margin) the minimum marks required to proceed to the next stage of the tender process.
- Commissioning & Procurement have been heavily involved in the development of the procurement plan for this tender.



The Procurement Process (2)

- Shortlisted providers were invited to dialogue with the Authority on; the payment mechanism and the outcomes to be achieved.
- Following dialogue providers were requested to submit final tenders for evaluation.
- Tenders were evaluated by a technical panel made up of the OM for LA and the OM for Strategy, Commissioning & Resources and the Service Area's Accountant.
- A Confidence panel also met to evaluate the service model. This was made up of an IRO, LAC Service Manager, Fostering Manager and a Care Leaver.
- Although the regulations pertaining to standstill do not apply to this procurement, a voluntary standstill period between intention and final contract award (to fall in line with Officer Decision Making procedures) was applied.
- **The contract was awarded to Core Assets on 3rd February 2015**

THE ENHANCED FOSTERING SERVICE



The Enhanced Fostering Service Model (1)



- Established evidenced-based model that supports the foster carer as an agent of change.
- The model is already operational in Birmingham City Council.
- The approach is a ***Team Parenting Model*** of enhanced foster care, that includes
 - training for carers or parenting techniques to understand the impact of trauma and develop strategies to support therapeutic recover
 - Qualified therapists working with foster carers / young people to support positive attachments
 - Education workers ensuring collaboration between school and foster care
 - Building children’s resilience and emotional well-being through a dedicated support worker.

The Enhanced Fostering Service Model (2)



- The Evidence Based interventions incorporated in the model are:
 - Systemic Family Therapy
 - Cognitive Behavioural Approaches
 - Solution-focused brief therapy
 - Attachment Theory
- CA have developed an on-line assessment tool to measure progress to promote placement stability and build their resilience.
- Care experienced Mentors engage with children at the planning / referral stage and continue to provide support until the end of the maintenance phase of the placement.

Referral Process



Young Person Identified in Case Management Team
For referral to service

1 week

Consultation with provider to take place on the
suitability of the
Young Person for a Service

1 week

If suitable all paperwork to be provided
for Steering Group Meeting

Monthly

STEERING GROUP MEETING
Monthly

1 Day

Acceptance on to Scheme
Provider to have ultimate right of refusal

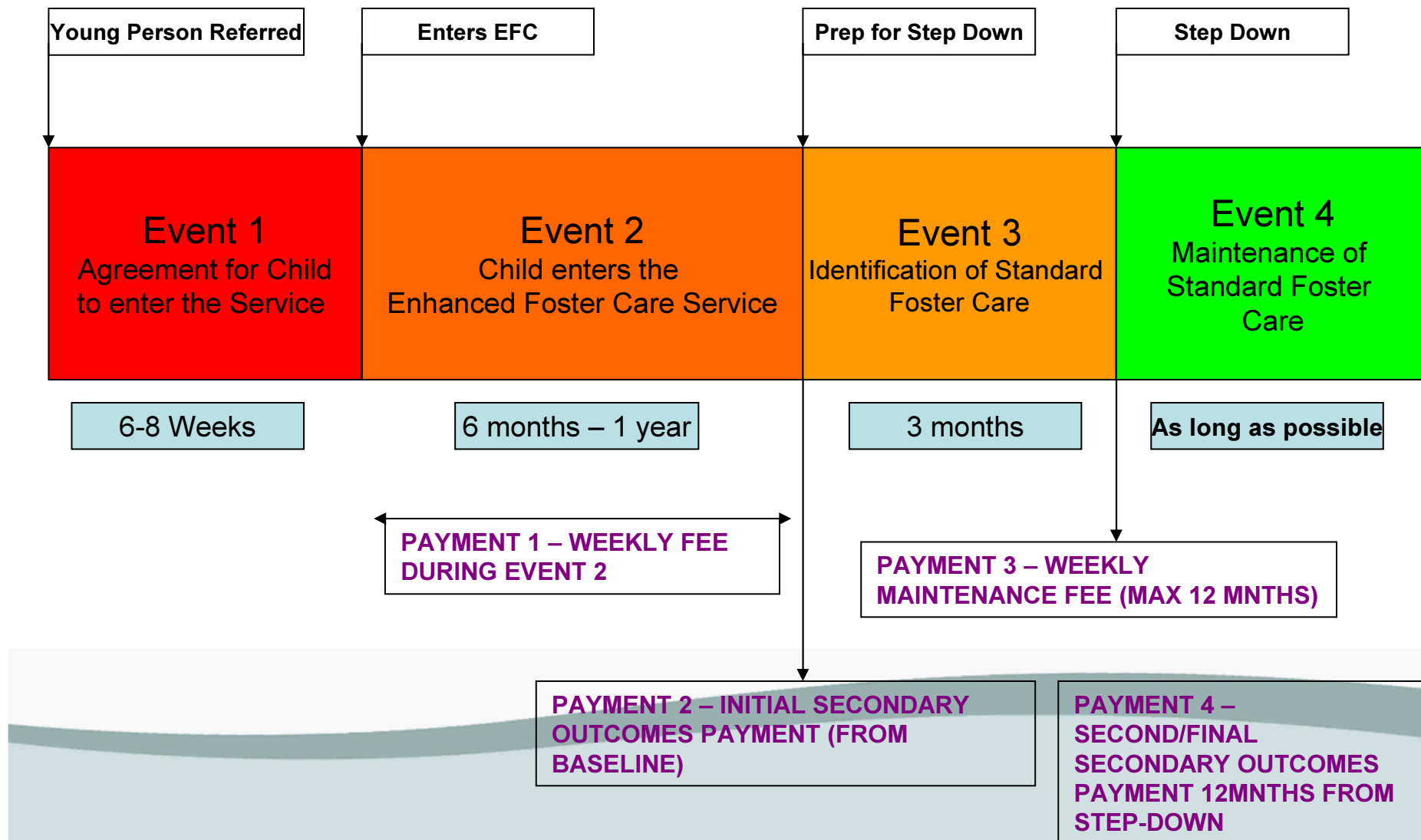
Event 1

Provider to undertake an assessment of
young person

Initial Engagement with young person, current
Placement provider and entrance onto scheme

Young Person's Indicative Pathway

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Outcomes

Payment will be made based on the achievement of primary and secondary outcomes

Primary Outcome

- Maintenance of young person in EFC and step-down placement

Secondary Outcome

- Improvement in young person's SDQ score (against baseline at referral)

Implementation Plan

February - April

- Contract Award
- Mobilisation of Project Team
- Launch Key Stakeholder Communication Strategy
- Develop Joint Protocols /
- Identify first potential referrals (March)
- Hold launch event (April)



By virtue of paragraph(s) 12 of Part(s) 4 and 5 of Schedule 12A of the Local Government Act 1972.

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CORPORATE PARENTING ADVISORY COMMITTEE

FORWARD PLAN

Standard Agenda items:

- Complaints and Compliments
- Regulation 32 Reports
- Update on Member Visits
- Education matters

Meeting – 22 April 2015

Agenda Item:	Lead Officer:	Comments:
LAC research report, Cordis Bright	Debbie Martin-Jones /Colin Hawswell of Cordis Bright	
Protocol for Members on Child Protection	Marie Rosenthal	
Development of Annual Report	Tony Young/ Marie Rosenthal	Involve Comms and Meia

Meeting - 16 June 2015

Agenda Item:	Lead Officer:	Comments:
Realignment in LAC Service – an update one year on	Debbie Martin-Jones – Operational Manager Looked After Children Jane Hoey Operational Manager Intake & Assessment and Early Interventions & Sarah Woelk Operational Manager Child Protection/Children in Need to attend.	
Advocacy Report from NYAS – 6 monthly report		

FUTURE ITEMS FOR PROGRAMMING

Agenda Item:	Lead Officer:	Suggested Meeting date:
Member Visits		Schedule of visits to be arranged from May 2015
Profile of LAC and Journey for Looked After Population – who enters it, have we got prevention & support right?	Debbie Martin-Jones	TBC
Anti Trafficking enquiry report as a protocol to be informed by Education and LAC linking together		TBC
Annual Cycle of Standard Statutory reports		TBC

Event	Location:	Date:	Time:	Lead Officer:	Comments:
Bright Sparks Awards, 2015	County Hall, Committee rooms 1,2 & 3	11 December 2015	4.30pm	Debbie Martin-Jones OM Looked After Children	Diary Marker

Updated 3 February 2015